

WHOLESALE TRADE POLICIES

Just Nan sells wholesale only to bona fide Retail brick & mortar stores and to serious domain named Internet web sites. No middleman/distributor authorized to sell Just Nan designs or products.

All US customers must present a valid Resale Tax ID Certificate number to open a wholesale account. In non-sales tax states, your local business license or Federal EIN number will be accepted.

Payment Terms - Credit Card (MC or Visa) or PayPal

Credit Card /PayPal Payments:

- MasterCard/Visa/PayPal – transactions less than \$25.00 cannot be processed. These transactions processed at time of invoicing and shipping.
- Payments via credit card/PayPal 10 days after invoice date will be charged per this schedule:
1-10 Days – 0%, 11-20 Days .5%, 21-30 Days 1.0%, >30 Days 1½% APR 18%

Minimums:

- Orders - New Shop opening order \$100.00 in products. Thereafter \$25.00.
- Leaflets – 3 each title
- Specialty Items – noted at time of announcement

Automatic Programs: Specific to design series

- Minimum 3 - Customers receive either digital shop owner preview newsletter prior to automatic shipments. Shops may add other items to their auto shipment to save on shipping costs. We ask that you call prior to the invoicing closing date noted in our newsletter.
- Automatic Customers – no minimum on new titles after initial automatic shipment.
- Non-Automatic Customers – minimum on new titles for 1 year after date of release.

Just Nan Wholesale Price Sheets can be downloaded at <http://www.justnan.com/shopforms.html>.

- Prices are subject to change without notice. All orders invoiced at prices in effect at time of order.

Ordering:

Customer can order directly by telephone, Just Nan Web Order Forms or e-mail. We encourage you to use our Web Order forms as they provide the most reliable back-up. If you send a Web or e-mail order, we will acknowledge that we received your email. If we don't reply to your e-mail, we did not get your order! Our convenient Web Order Forms can be found by clicking on the Wholesale Button on our home page. E-mail orders should be sent to the address shown below:

Telephone: 678-947-1300
E-mail: justnan@justnan.com

Shipping:

- US – USPS First Class/Priority Mail. UPS chosen when it is the least best shipping mode
- Priority Mail shipments available with Insurance Fee of \$0.90/\$100 (rounded to next 100)
- Canada – USPS International Airmail , Global Priority and Global Priority Express International or UPS
- Australia, France, Germany, Italy, Japan, New Zealand, UK – USPS First Class, Global Priority and Global Priority Express International or UPS
- All other countries - we will ship to a freight forwarding agent in the USA or US delivery address
- **Insurance:**
 - + UPS shipments automatically covered with \$100 insurance. Just Nan adds insurance charges to Priority Mail shipments
 - + International packages insured at our lower 3rd party rate at a rate of \$1.35 per \$100. Value (rounded to next \$100). Just Nan assumes no liability for lost or damaged uninsured packages

Shortages & Returns:

- All shortages or missing items from shipments must be reported within 3 days of receipt of merchandise including any missing embellishments noted.
- Paper products not eligible for return
- Other products, call, e-mail, or fax with details

